



Universal health coverage for everyone, everywhere

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What is universal health coverage?



Universal Health Coverage means that all people can use health services, where and when they need them, without experiencing financial hardship.



“It is unacceptable that anyone today – a pensioner, single parent, unemployed person, your neighbour or mine – should be pushed into poverty by having to pay for the treatment they need.”

Dr Zsuzsanna Jakab
WHO Regional Director for Europe



Ensuring no one is left behind



Countries can track progress towards universal health coverage by measuring:

- financial protection
- access to health services.



Financial protection



No one should have to choose between health care and other basic needs.

Financial protection means a Europe free of impoverishing out-of-pocket payments.



Incidence of catastrophic spending on health and out-of-pocket share of total spending



Access to health services



This means the right care,
in the right place, at the
right time – every time.

It ensures there is no
unmet need for health
care.

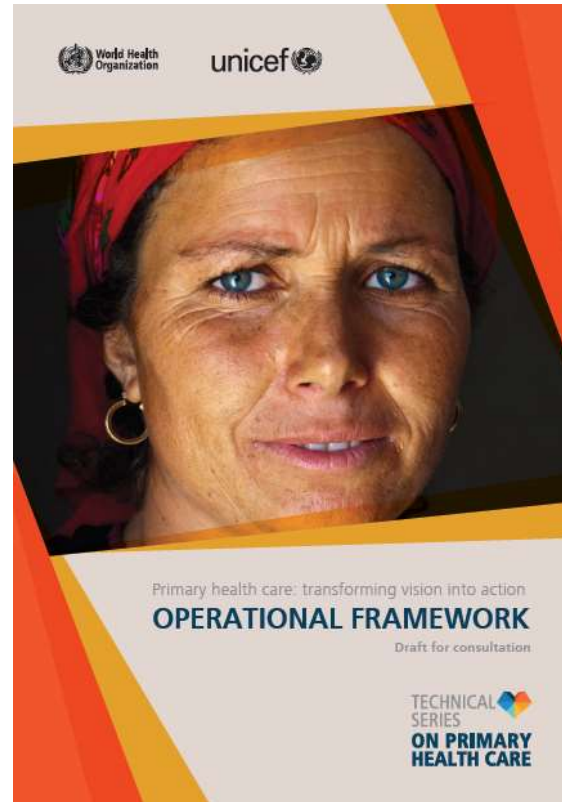


Primary health care for UHC



- Strong primary health care meets 70 - 80% of people's health needs throughout their lives.
- It is a cost-effective path towards UHC.





Next Steps: From Declaration to Implementation

PRIMARY HEALTH CARE IS...





Greece:
Historical introduction of
community based PHC

Republic of North Macedonia:
“PHC: we mean serious business –
with advanced role of nurses!”
Minister V. Filipche





Ten policy accelerators to strengthen primary health care

1. Adopt a population health management approach	Software for risk stratification, surveillance systems, predictive scenarios
2. Adopt an integrated community care model	Unique patient identifiers, shared health and social records, interoperable information systems
3. Design a comprehensive array of services over life-course	Personalized medicine, new technologies enable wider use of genomic information
4. Network providers for responsive and multi-profiled delivery	Electronic records, assistive technologies, embedded telehealth into consultations
5. Invest in the competencies of practitioners: doctors and nurses	Clinical decision aids, rapid diagnostic tests, remote consultations, telemonitoring
6. Establish learning loops for improving quality in clinical settings	Predictive tool-based-programmes to reduce readmissions, case-finding tools to id high-risk cases
7. Empower health managers for local and cross-sectoral actions	Integrated information platforms, digital performance and benchmarking solutions
8. Upgrade facilities and their accessibility	Unified appointment systems, applications for patient reminders, waiting list management
9. Enable effective, joint decision-making by patients and carers	Patient decision aids, software applications to connect providers and patients, home monitoring tools, individual access to health data
10. Align accountability and incentives to the model of care	Interoperability of data systems, data protection and confidentiality, cross-border data transfer

PHC in the context of WHO Transformation

PHC essential to achievement of
1 billion more people with UHC (goal 1)



“Working smarter for quicker results”

EURO support to countries

WHO European Centre for Primary Health Care in Almaty, Kazakhstan
A resource hub for innovation

Driving *impact* according to country needs

- Policy dialogue
- Strategic support
- Technical assistance

Regional public goods focus on *impact* of PHC

- Database for monitoring performance across countries
- Knowledge generation and sharing, learning networks



Public Health Panorama Special Issue on Primary Health Care

Available online
<http://www.euro.who.int/en/publications/public-health-panorama/journal-issues>



The global drive towards UHC



Promoting the human right to health

- 2012: UN Resolution on Universal Health Coverage
- 2015: UN Sustainable Development Goals
- 2018: WHO's 5-year plan towards UHC
- 2019: UN High-Level Meeting on Universal Health Coverage



Regional challenges



These include:

- Generating adequate resources for health;
- Designing better coverage policies;
- Ensuring financial protection for everybody.



The path to UHC



- Increase public financing of the health system
- Reduce out-of-pocket payments
- Improve coverage policies, with a focus on poor people and other vulnerable groups
- Strengthen health systems to provide people-centred health services





World Health Organization

REGIONAL OFFICE FOR Europe



Norwegian Centre for E-health Research

FUTURE OF DIGITAL HEALTH SYSTEMS

WHTU SYMPOSIUM



Key regional and global events



Thank you!

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